

Accessibility Policy

We are committed to making a visit to Phoenix gymnastics Academy an enjoyable experience for everyone.

Car Parking

Currently we have one specifically marked accessible parking bay at the front entrance of Phoenix Gymnastics Academy. We also have a dropped curb to the pathway upon the entrance to the front of the building. Should further accessible spaces be required, upon request, we are more than happy to reserve a further parking space at the front of the building to accommodate this.

Venue Description

Phoenix Gymnastics Academy has two floors. On the ground floor is our gymnasium and café/ waiting area, along with 2 toilet facilities, one of which is an accessible toilet with a non-slip floor, emergency pull cord alarm and assistance rails. Upstairs we have our staff room/ office and a party room.

Lifts and wheelchair access

The ground floor is accessible to wheelchair users. There are standard fire doors throughout the building which a member of staff will be happy to hold open for you as unfortunately we do not have any automatic opening doors. There are a series of stairs leading to the first floor with a handrail to the right leading up the stairs. For anyone who is unable to safely access the first floor we are happy to bring the first-floor facilities to the ground floor for you.

For all our events, seating is located on the ground floor with specific designated areas for those with accessibility needs.

Alternative Information Formats

We would be more than happy to produce alternative formats of information on request.

Assistance Dogs

Registered guide dogs are welcome to Phoenix Gymnastics Academy. We ask that they always remain with their owner.