



Phoenix Gymnastics Academy

Payments/ Refunds Policy

All monthly fees must be paid before 12th of the month. If paid after 12th of the month a £5 surcharge will be applied. Any fees which remain unpaid by 21st of the month becomes payable immediately and attendance suspended until all outstanding fees are paid.

All tickets/fundraising sales are non-refundable.

If there is any occasion that attendance is not possible due to injury or illness we will allow payment of half weekly fees for a period of 2 months to reserve your place. After 2 months the full monthly fee will become payable. If fees are not paid, we reserve the right to replace you from our waiting list. Upon your return any outstanding fees will be due before you can commence with training.

Any clothing orders must be paid for upon ordering. We will not order any items until they are paid for in full.

There will be no refunds of any fees if you decide to leave the club.

Competition/ Event entry fees must be paid promptly, no entry fee will be accepted after the deadline on the invitation to attend letter. Competition fees are non-refundable.